



# ENERGY STORMSAVER

## *Lifetime Warranty*

### ACCIDENTAL GLASS BREAKAGE

This non-transferable warranty is offered to the original owner of ENERGY STORMSAVER Vinyl Windows and Doors. Coverage hereunder is limited to the original purchaser only, is not transferable to others, is subject to the conditions and limitations herein listed, and for only so long as the original purchaser owns the windows and doors. Please see the "Commercial Applications" section of this warranty regarding products installed in rental or commercial properties. This Warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this Warranty. Damage to any vinyl component of the ENERGY STORMSAVER vinyl product invalidates this Warranty. The Warranty starts on the date of installation of ENERGY STORMSAVER Vinyl Windows and Doors in the home and remains effective as long as the original purchaser owns and resides in the home.

**AS THE MANUFACTURER, CWS' LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF GLASS UNITS COVERED HEREUNDER. CWS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

The warranty covers only accidental glass breakage, and does not cover breakage resulting from or in connection with hurricanes, other acts of nature, civil disorder, building settlement, structural failure of walls or foundations, improper installation, storage, or handling or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the ENERGY STORMSAVER product, or if any portion of the ENERGY STORMSAVER product is painted or coated in any way; or if any other "aftermarket" products are applied to the ENERGY STORMSAVER product such as films.

To be eligible, the original purchaser must register its purchase by completing the bottom section and mailing it to Custom Window Systems, Inc., Attention: Service, 1900 SW 44th Avenue, Ocala, Florida, 34474. A record of purchase will be maintained by Custom Window Systems, Inc.

#### Glass Characteristics

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see AAMA's "Caring for your Windows & Doors" for care and maintenance information. It can be found on our website at [www.cws.cc](http://www.cws.cc).

#### Commercial Applications

This Warranty applies only to the owner of a residential dwelling with installed ENERGY STORMSAVER Vinyl Windows and Doors and is not available for schools, churches and other non-residential dwellings. Should any product covered by this Labor Warranty be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then this Labor Warranty shall be null and void.

#### Claim Procedure

Any claim under this warranty must be submitted promptly after discovery to Custom Window Systems, Inc. for validation. For warranty information, contact CWS at (800)550-1081. The Product ID# and Proof of Purchase will be required. Your Product ID# can be found on a label attached to the window or door. Submit claims to: Custom Window Systems, Inc., Attention: Service, 1900 SW 44th Avenue, Ocala, Florida, 34474.

ENERGY STORMSAVER products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. **NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF CWS HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, CWS MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OR MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**

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### ENERGY STORMSAVER VINYL WINDOWS AND DOORS ACCIDENTAL GLASS BREAKAGE WARRANTY

NAME \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

PRODUCT ID# \_\_\_\_\_ (First Line on Label)

PRODUCT CONFIGURATION ID# \_\_\_\_\_ (Second Line on Label)



# ENERGY STORMSAVER

## *Lifetime Warranty*

### IMPACT RESISTANT HURRICANE GLASS BREAKAGE

This non-transferable warranty is offered to the original owner of ENERGY STORMSAVER Impact Resistant Vinyl Windows and Doors. Coverage hereunder is limited to the original purchaser only, is not transferable to others, is subject to the conditions and limitations herein listed, and for only so long as the original purchaser owns the windows and doors. Please see the "Commercial Applications" section of this warranty regarding products installed in rental or commercial properties. This Warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this Warranty. Damage to any vinyl component of the ENERGY STORMSAVER Impact Resistant Product invalidates this Warranty. The Warranty starts on the date of installation of ENERGY STORMSAVER Impact Resistant Vinyl Windows and Doors in the home and remains effective as long as the original purchaser owns and resides in the home.

**AS THE MANUFACTURER, CWS' LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF GLASS UNITS COVERED HEREUNDER. CWS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

The warranty covers only glass breakage caused solely by a Hurricane, and does not cover accidental breakage or breakage resulting from or in connection with other acts of nature, civil disorder, building settlement, structural failure of walls or foundations, improper installation, storage, or handling or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the ENERGY STORMSAVER Impact Resistant product, or if any portion of the ENERGY STORMSAVER Impact Resistant product is painted or coated in any way; or if any other "aftermarket" products are applied to the ENERGY STORMSAVER Impact Resistant product such as films.

To be eligible, the original purchaser must register its purchase by completing the bottom section and mailing it to Custom Window Systems, Inc., Attention: Service, 1900 SW 44th Avenue, Ocala, Florida, 34474. A record of purchase will be maintained by Custom Window Systems, Inc.

#### Glass Characteristics

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see AAMA's "Caring for your Windows & Doors" for care and maintenance information. It can be found on our website at [www.cws.cc](http://www.cws.cc).

#### Commercial Applications

This Warranty applies only to the owner of a residential dwelling with installed ENERGY STORMSAVER Impact Resistant Vinyl Windows and Doors and is not available for schools, churches and other non-residential dwellings. Should any product covered by this Warranty be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then this Warranty shall be null and void.

#### Claim Procedure

Any claim under this warranty must be submitted promptly after discovery to Custom Window Systems, Inc. for validation. For warranty information, contact CWS at (800)550-1081. The Product ID# and Proof of Purchase will be required. Your Product ID# can be found on a label attached to the window or door. Submit claims to: Custom Window Systems, Inc., Attention: Service, 1900 SW 44th Avenue, Ocala, Florida, 34474.

ENERGY STORMSAVER Impact Resistant products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. **NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF CWS HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, CWS MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OR MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**

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### ENERGY STORMSAVER VINYL WINDOWS AND DOORS ACCIDENTAL GLASS BREAKAGE WARRANTY

NAME \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

PRODUCT ID# \_\_\_\_\_ (First Line on Label)

PRODUCT CONFIGURATION ID# \_\_\_\_\_ (Second Line on Label)



# ENERGY STORMSAVER

## *Lifetime Labor Warranty*

### VINYL WINDOWS AND DOORS

This ENERGY STORMSAVER Vinyl Windows and Doors Labor Warranty (this "Labor Warranty") applies only to claims properly submitted to and honored by Custom Window Systems Inc. ("CWS") pursuant to the ENERGY STORMSAVER Vinyl Windows and Doors Warranty, the ENERGY STORMSAVER Accidental Glass Breakage Warranty, or the ENERGY STORMSAVER Hurricane Glass Breakage Warranty (collectively, the "Product Warranties.") Each of such Product Warranties is incorporated herein by reference, and this warranty covers only those manufacturing and material defects and glass breakage specified in such Product Warranties.

This non-transferable warranty is offered to the original owner of ENERGY STORMSAVER Vinyl Windows and Doors. Coverage hereunder is limited to the original purchaser only, is not transferable to others, is subject to the conditions and limitations listed herein and in the Product Warranties, and for only so long as the original purchaser owns the windows and doors. Please see the "Commercial Applications" section of this warranty regarding products installed in rental or commercial properties. This Warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this Warranty. The Warranty starts on the date of installation of ENERGY STORMSAVER Vinyl Windows and Doors in the home and remains effective as long as the original purchaser owns and resides in the home.

**AS THE MANUFACTURER, CWS' LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE PROVISION OF LABOR SOLELY IN CONNECTION WITH THE REPAIR OR REPLACEMENT, AT CWS' SOLE AND ABSOLUTE DISCRETION, REQUIRED TO FULFILL AN OBLIGATION ARISING OUT OF THE PRODUCT WARRANTIES. CWS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

**THIS WARRANTY SHALL BE NULL AND VOID IF HARMFUL SOLVENTS ARE USED TO CLEAN THE ENERGY STORMSAVER PRODUCT, OR IF ANY PORTION OF THE ENERGY STORMSAVER PRODUCT IS PAINTED OR COATED IN ANY WAY; OR IF ANY OTHER "AFTERMARKET" PRODUCTS ARE APPLIED TO THE ENERGY STORMSAVER PRODUCT SUCH AS FILMS. CAULKING IS NOT CONSIDERED A PART OF THE ENERGY STORMSAVER PRODUCT AND THEREFORE, IS NOT COVERED UNDER THIS LABOR WARRANTY OR ANY OF THE PRODUCT WARRANTIES.**

To be eligible, the original purchaser must register its purchase by completing the bottom section and mailing it to Custom Window Systems, Inc, Attention Service, 1900 SW 44th Avenue, Ocala, Florida, 34474. A record of purchase will be maintained by Custom Window Systems, Inc.

#### **Commercial Applications**

This Warranty applies only to the owner of a residential dwelling with installed ENERGY STORMSAVER Vinyl Windows and Doors and is not available for schools, churches and other non-residential dwellings. Should any product covered by this Labor Warranty be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then this Labor Warranty shall be null and void.

#### **Claim Procedure**

Any claim under this warranty must be submitted promptly after discovery to Custom Window Systems, Inc. for validation. For warranty information, contact CWS at (800)550-1081. The Product ID# and Proof of Purchase will be required. Your Product ID# can be found on a label attached to the window or door. Submit claims to: Custom Window Systems, Inc., Attention: Service, 1900 SW 44th Avenue, Ocala, Florida 34474.

ENERGY STORMSAVER products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. **NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF CWS HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, CWS MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**

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### ENERGY STORMSAVER VINYL WINDOWS AND DOORS LABOR WARRANTY

NAME \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

PRODUCT ID# \_\_\_\_\_ (First Line on Label)

PRODUCT CONFIGURATION ID# \_\_\_\_\_ (Second Line on Label)



# ENERGY STORMSAVER

## *Lifetime Warranty*

### VINYL WINDOWS AND DOORS

As the manufacturer Custom Window Systems, Inc. ("CWS") warrants to the original owner that every ENERGY STORMSAVER Vinyl Window and Door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies to the windows and doors under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns the windows and doors. Please see the "Commercial Applications" section of this warranty for coverage on products installed in rental or commercial properties. **CWS' LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF NONCONFORMING GOODS OR PARTS, AT CWS' OPTION. CWS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and/or application of product, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple storms, water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, or occurrences beyond CWS' control.

This warranty shall be null and void if harmful solvents are used to clean the frame and/or sash members, or if the frame and/or sash members are painted or coated in any way; or if any other "aftermarket" products are applied to the ENERGY STORMSAVER product such as films. Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the CWS product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the owner.

**CWS' SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING (COLOR MAY VARY DUE TO AGE, WEATHERING OR DIE LOT DIFFERENCES), FREE OF CHARGE OR AT A PRORATED PRICE PER GUIDELINES OF THIS INSTRUMENT, ANY PART OR PARTS OF THE WINDOWS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.**

CWS reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, CWS shall have the right to substitute such part determined by CWS to be of equal quality and performance.

#### **Vinyl Frame**

The vinyl components of the frame/sash members are warranted against defects resulting in blistering, chipping, cracking, peeling, corroding or pitting for a lifetime after the date of delivery by CWS. If such defects occur, CWS will provide replacement parts at no charge.

#### **Stress Cracks**

In products specifically covered by this warranty, CWS warrants against stress cracks in heat strengthened glass for the lifetime of such glass, and for a period of 12 months after the date of delivery by CWS for annealed glass. Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. In the event of a stress crack during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.

#### **Insulating Glass Unit**

The sealed glass component is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit for a lifetime after the date of delivery by CWS. In the event of glass failure during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.

#### **Laminated Glass Unit**

The glass is warranted to be free of defects in materials and workmanship that cause delamination for the life of the product, except for products which use PVB interlayer which are warranted for a period of twenty (20) years, from the date of delivery by CWS. In the event of glass failure during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.



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VINYL WINDOWS AND DOORS

**Screen, Hardware and Moving Parts**

In products specifically covered by this warranty, the screen, hardware and moving parts shall be warranted for a lifetime after the date of delivery by CWS to be free from material defects in manufacturing and/or materials. All balancers, rollers, locks, keepers, and hardware are warranted to operate properly and serve the design function. If any such defects occur during the applicable warranty period, CWS will ship a replacement part to the original owner at no cost.

**Glass Characteristics**

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see AAMA's "Caring for your Windows & Doors" for care and maintenance information. It can be found on our website at [www.cws.cc](http://www.cws.cc).

**Commercial Applications**

Should any product covered by this Warranty be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then this Warranty shall be limited to ten (10) years on all materials and will not be transferable.

**Claims**

Any claim under this warranty must be submitted promptly after discovery to Custom Window Systems, Inc. for validation. For warranty information, contact Custom Window Systems, Inc. at 800-550-1081. The product ID# and Proof of Purchase will be required. Your Product ID# can be found on a label attached to the window or door. Submit claims to: Custom Window Systems, Inc., Attention Service, 1900 SW 44th Avenue, Ocala, Florida, 34474.

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**NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF CWS HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, CWS MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**